Your Future Strategic
Technology Partner

- Improve overall patient and physician satisfaction
- Simplify the transfer and storage of medical records
- Complete Medical Record Authorization Requests within minutes
- Improve efficiency and reduce liability with a comprehensive audit trail which records all activity
- HIPAA compliant, secure two-way communication for adjusters and physicians
- Streamline decision-making and billing processes for medical providers, improve revenue cycle management

Forward Thinking
Cloud based system connectivity and live coodinators to assist both payors and medical providers.

Problem Solver
Comprehensive audit trail; all data and actions for an authorization are captured at every single stage of the process

Customer Support
User-friendly platform; expansive system user training; simple system interface

Swiftivity®

The Solution For Pre-Authorization Of Medical Treatment On Workers' Compensation or Auto Med Pay Claims

Simplified, Streamlined Deployment

We supply payors and providers with a system that not only streamlines the billing and authorization process, but is also easy to implement.

CONTACT US

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Chicago, IL 60606

EDI POWERED CUSTOMIZED HEALTHCARE SOLUTIONS

Achieve expedited authorizations, digital delivery, and enhanced automation in your claims process with Swiftivity's® easy to implement workers' comp prior authorization software.

Swiftivity®

swiftivity

Powered by

Risk Management SOLUTIONS of America, Inc.

ENHANCE TWO-WAY COMMUNICATIONS, LOWER CLAIM COSTS & STIMULATE REVENUE CYCLES

Swiftivity® is powered by RMSOA which has over 25 years of experence deliving services to the insurance industry. With a strong background in property casualty risk management and medical provider relationships, Swiftivity® is designed to assist in the claims mitigation process.

Swiftivity® provides best-in-class expertise to reduce errors, promote automation, while improving both revenue cycle management and improved patient outcomes.

INDUSTRY CONCERNS

Delays in medical treatment increase costs and conflict with goals of prompt care and returning injured employees to work.

AMA Prior Authorization Physician Survey 2019

- 29% of physicians polled reported waiting at least 3 business days for prior auth responses
- 91% of physicians polled reported delays in care caused by prior auth challenges
- 90% of physicians polled reported a negative impact on care caused by prior authorizations

SWIFTIVITY® AS-A-SOLUTION

Swiftivity® Prior Authorization (eAuth)

AMA suggests payors change their protocol to prevent unnecessary delays in patient care

- Enhances Utilization Review Compliance
- Flexible system integration (full integration available, including Single Sign-On)
- Conference call feature eliminating phone tag and treatment delays
- Provider and Payor portals tracking all authorization statuses with an audit trail

Communication   **Productivity**   **Technology**

HOW OUR SYSTEM WORKS

Our billing module transmits 837 formatted bill & corresponding records

Prior Authorization Module

REQUEST AUTHORIZATION

Medical provider electronically requests payor authorization, along with uploaded supporting documentation, via simple to use secure web-based system interface.

REVIEW /DECISION

Payor reviews incoming documentation, makes a decision to approve/deny or, efficiently requests more information and/or coordinates a conference call from reserved time block for a live discussion.

REAL-TIME INTERFACE

Keep everyone in the loop. Conveniently include multiple parties to the claim. Improve decision making timelines and reduce authorization delays.